

## COMPLIMENTS FOR PUBLIC WORKS & MUNICIPAL UTILITIES

JANUARY 2020

### Sanitation:

**Sent:** Tuesday, January 14, 2020 12:17 PM

**Subject:** COMPLIMENT TO

Good Afternoon,

Mrs. Kay Lohec called to extend a compliment to Monday's trash route for 7606 Beaudelaire. She said for the past two weeks the trash cans on her street have been beautifully placed upright after emptying. Prior to two weeks ago, the carts were thrown upside down and she believes that what caused the lid of her cart to break. A cart repair/replace form for was filled for this issue.

Thank you,

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**Sent:** Friday, January 24, 2020 11:35 AM

**Subject:** Resident extremely appreciative

Hello,

Darinae Derrick called to express how extremely appreciative she is of our sanitation crew. Her freezer broke yesterday and she tossed out a lot of meat. She was concerned that it was not going to be picked up.

She said she took to social media to let everyone know how AMAZING our city sanitation crew is, then called us.

### The following is from Facebook on Galveston Talk:

Small rant, but I have a reason for my rant at the end.

Last night I decided today would be the day I defrost my deep freezer. I had my little freezer ready for my microwave stuff, I had some ice chests ready for the meat to go in and I wanted to be prepared so I could just wake up and get to work.

So, I open my deep freezer to find that it was hot. All the food was hot. I have no idea when it decided to crap out, but it did.

I was so frustrated and just over it. I've been bringing food home from the food bank at school, and I feel like all that hard work was for NOTHING.

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(I'm a full time student and GC offers a food bank for us so I take full advantage of it and also encourage other students not to be ashamed to receive support while they are students.) I don't receive any services or get any assistance from the state or any charity, the food bank is the only place I accept help from. So everything I get is precious.

I had also JUST went grocery shopping and prepped my freezer with the things the food bank doesn't offer.

I wound up with 4 trash bags of food. That food could have EASILY lasted me this entire semester. So after crying my eyes out, I put my big girl panties on and took all the bags to the trash can, today is my trash day since we had a holiday, so that part worked out. It took me an hour, but I drug the big stinky sludge filled freezer, inch by inch, to the curb.

My entire point of this rant is to say this..

Thank you to the garbage men we have. Y'all have to deal with some nasty shit and y'all do such a good job. I APPRECIATE YOU! IMO, Y'ALL WORK HARDER THAN ANY OTHER SERVICE DEPARTMENT IN THE CITY. I appreciate y'all so much.

I had so much anxiety just thinking about how I was going to get that freezer to the dump, if the trash people couldn't take it, or if someone didn't come by and pick it up from the curb. I have a small car and no way to lift it even if it would have fit in my car.

Also thank you for the people who come by and rummage through the containers I put out, to get clothing and old furniture.

I donate to the RCC, but I also leave stuff on my curb (in plastic bins, not trash bags) because I live on a main road and I know some people can't afford to pay for stuff sometimes. Thanks for not leaving a mess.

I know how it feels to find a curbside "gem". There are people who can refurbish stuff and re-sell or use it. (The man across the street from me is one of them.)

**Second Facebook Post:**

UPDATE!! I heard the trash truck rounding the corner of the block behind me, so I ran out my back gate and LITERALLY flagged them down! They probably thought I was crazy!! 😂😂😂

The passenger opened the door and I said I think you picked up my trash..? He looked so confused and said yeah..

I said THANK YOU SO MUCH!! He looked confused for a minute and then I guess he realized I was being genuine and not just crazy, he smiled and said you're welcome! I hope I told the right guys but if not, I'm sure they will be talking about the crazy woman running in the road to flag them down just to say thank you! 😂😂😂

**Drainage:**

**Sent:** Monday, January 27, 2020 11:31 AM

**Subject:** Thanks to Chris Gilbert & Marcus Carter

Hello,

Glenn Family Dentistry, at 2601 Broadway Ave J, wants to express their gratitude for the speedy response from the city crews replying a clogged drain at the street.

Called in by Ruth this morning.